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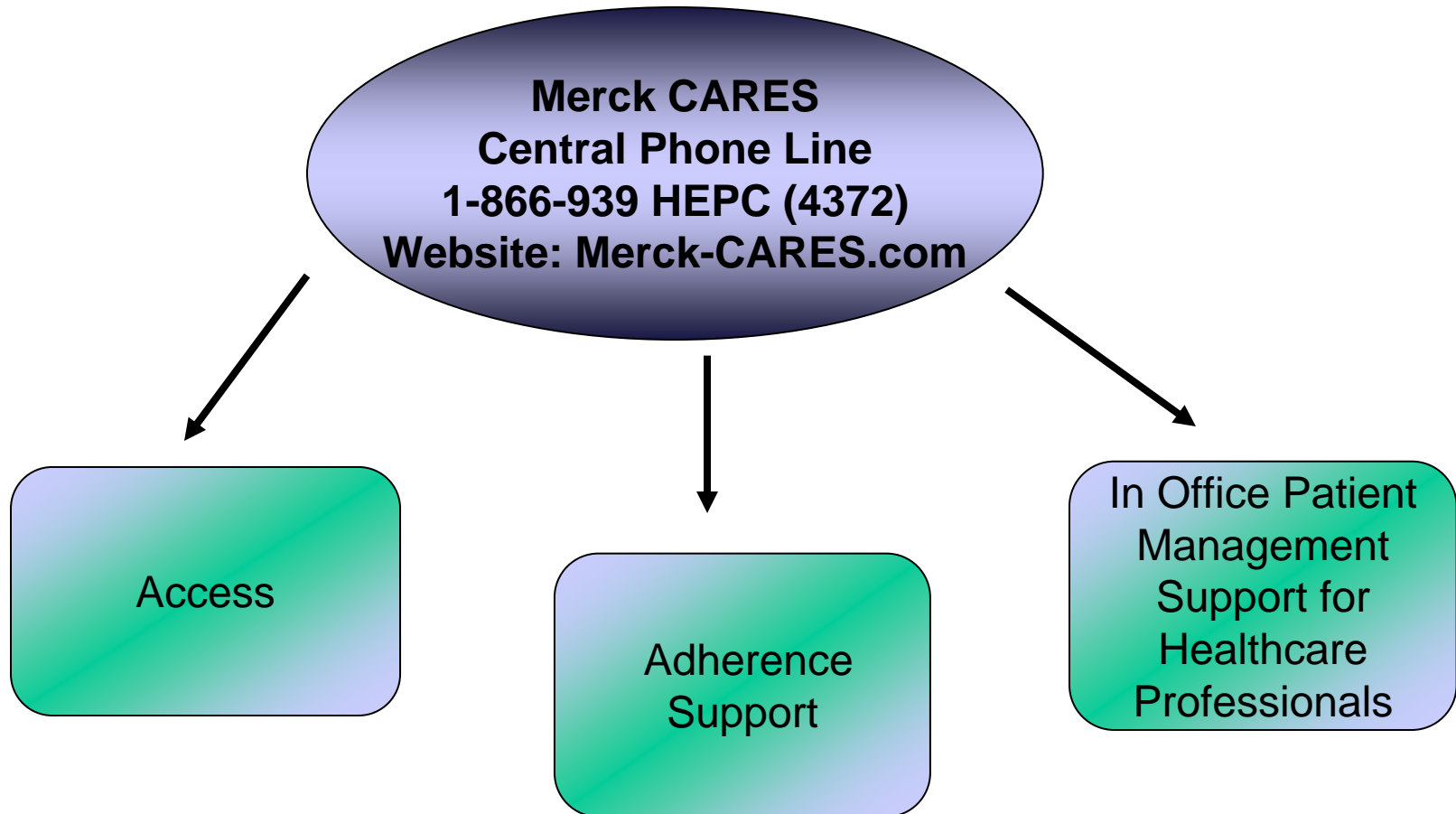
Merck-CARES

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Merck CARES (Committed to Access, Resources, Education and Support)

Comprehensive patient support system that is easy to access and available with information for HCP's and patients



Merck-CARES Website Look



Reimbursement Support - The ACT Program

Patient Assistance for Eligible Patients

Provides certain Merck medicines free of charge to eligible patients who do not have insurance coverage.

Who may qualify for patient assistance?

Patients may qualify for patient assistance if all 3 of the following conditions apply:

- The patient is a US resident and has a prescription for a Merck medicine from a doctor licensed in the United States.
- The patient does not have insurance or other coverage for their prescription medicine.
- The patient cannot afford to pay for their medicine. The financial criteria is for any patient whose income is below five times the Federal Poverty Level.
 - For individuals this threshold is \$54,450; for couples \$73,550; and for a family of 4, it is \$111,750.



Access

Reimbursement Support

- **Provided by ACT Program**

www.merckhelps.com and toll free 1-800-727-5400, Monday through Friday, 8:00 AM to 8:00 PM ET or by calling Merck-CARES phone line during business hours



Access

Coupons for Eligible Patients

- Multi-use cards that will provide eligible patients with up to \$200 on each of up to 12 prescriptions (\$0 copay up to \$200)
- Can be obtained electronically



Access

Be In Charge Program

- 24/7 Nurse Hotline
- Appointment, Testing and Medication Reminders
- Tips and Educational Information
- Support in four languages: English, Spanish, Vietnamese, Mandarin
- Inbound/outbound calls

Adherence
Support

In Office Patient Support for Healthcare Professionals

- Educational Support
HCV Patients and Your Practice
- Patient Support
Education Materials
- Nurse Educators

In Office Patient
Management
Support for
Healthcare
Professionals

Programs and Contact Info - Summary

Merck Medication:

- **Overall Program: “Merck-CARES”**

Website www.merck-cares.com and toll free 1-866-939-HEPC (4372)

- **Patient Assistance Program: “ACT Program”**

Website www.merckhelps.com and toll free 1-800-727-5400, Monday through Friday, 8:00 AM to 8:00 PM ET or by calling Merck-CARES phone line during business hours.

- **Adherence Program: “Be In Charge Program”**

Website www.beincharge.com and toll free 1-888-437-2608

Non-Merck Medicines:

Partnership for Prescription Assistance (PPA).

Toll-free number 1-888-477-2669 (1-888-4PPA-NOW)

Website www.pparx.org

Additional Efforts to Provide Community Support Are Ongoing

1

Merck-CARES

Coupons

ACT Program

Be in Charge

In office patient management for healthcare professionals

2

Hope Against Hepatitis

Partnership CDC, Hospitals, scientific centers and societies

Support to advocacy groups to implement educational programs

Hep C awareness initiatives

